



The parent organization for each local REALTOR® association in the Commonwealth, the Massachusetts Association of REALTORS® employs more than one dozen staff specialists who implement a wide array of programs and services for our members. The association's headquarters, located just off I-95 in Waltham, include meeting room and classroom facilities, a walk-in bookstore, and executive staff offices. Normal business hours are 8:45 a.m. to 4:45 p.m., Monday through Friday, however, you may also conduct business and communicate with us before and after regular business hours via the Internet, e-mail and voice mail.

As a valued member, our professional staff stands ready to assist you in a prompt, courteous manner. To guide you in selecting a MAR Department to help you with your question or request, please refer to the directory below. A list of MAR professional staff is available on our web site, [marealtor.com](http://marealtor.com). Our main phone # is: 781-890-3700. Our primary e-mail address is [info@marealtor.com](mailto:info@marealtor.com).

## For information or questions on:

ISSUE	CONTACT	ISSUE	CONTACT
REALTOR® Product Mall ordering and sales	Customer Service Department	Housing market data	Communications Department
Education and professional designation courses		MAR publications ( <i>Bay State REALTOR®, REALTOR® Digest</i> )	
Continuing Education Requirements		Media relations and press releases	
MAR professional development conference		REALTOR® public image ad campaign and materials	
MassForms™		Charitable & Educational Foundation scholarships & grants	
Member awards programs			
Ethics and professional standards	Legal Department	Association policy or bylaws	Executive Department
Legislative and regulatory issues		Board of directors meetings	
Legislative Action Center and government affairs program		Election of officers	
Mass RPAC		Volunteering to serve on MAR or NAR committees/workgroups	
NAR Code of Ethics			
Public policy positions		Membership status changes in office affiliation, home address and other member records	Membership Department
REALTOR® Day on the Hill			
Legal Hotline registration			
Web site content and REALTOR® home pages on <a href="http://www.marealtor.com">www.marealtor.com</a>	Information Technology Department		
Subscription to MAR's E-Messaging Service			